



PEEL HOTELS

STAY SAFE COVID-19 CHARTER

AFTER 107 DAYS

PEEL HOTELS ARE LOOKING FORWARD TO OPENING HOTELS FOR GUESTS FROM 4 JULY 2020

Peel Hotels are committed to ensuring that each Hotel is a completely safe place to work, stay and visit. The Health, Safety and Wellbeing of all our Guests, Third Party Visitors and all of our Employees is our utmost priority.

We want you to feel safe and totally at ease when you stay with us and see for yourselves the various Safety Measures we have put in place which will not in any way detract from the enjoyment of your stay.

I want to thank you for choosing Peel Hotels and rest assured that my Team and myself, personally, make the following commitment to you.

- i) Enhanced frequency of cleaning and sanitising regimes across all departments and bedrooms with particular focus on hand sanitisers in all Guest contact areas.
- ii) All Hotel Employees have received Covid-19 awareness Training which will be certificated.
- iii) All Employees have signed a daily Health Declaration and undertake a daily Temperature check prior to commencing work. Each member of Staff will be provided with their own hand sanitising gel.
- iv) Disinfection wipes are available to all Guests at Reception and in every bedroom.
- v) There is an enhanced provision and access to personal Protective Equipment (PPE) where appropriate.
- vi) Social distancing measures have been assessed and control measures implemented throughout the Business.
- vii) All Guest Services and interaction points have been reviewed in order to minimise risk for both Guests and Team Members.

You may find the Food and Beverage offering is slightly different from what you were used to pre Covid-19, however we are absolutely determined in the final analysis to give you what you want when you want it.

On behalf of everybody at Peel Hotels, we greatly look forward to welcoming you back.

Robert Peel

(Chairman)