



How are you looking after the safety of your team?

- Training for everyone on social distancing and hygiene standards
- Job specific training, e.g. enhanced cleaning standards or food hygiene
- Clear guidance on taking time off when feeling unwell
 - Communication channels for team members to get further advice and guidance
 - Provision of PPE consistent with job roles, where required



How are you looking after the safety of your guests?

- Minimal contact at check-in/check-out, including contactless payment
 - Perspex screens within the reception area
 - Sanitisation of room key cards before re-use
 - Hand sanitizer stations in key locations



*What's your cancellation
policy?*

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